

GENERAL TERMS AND CONDITIONS OF WEBSHOP

WWW.SERIOUS-PRODUCTS.NL

Typography Interiority & Other Serious Matters vof

Seller's identity

Seller is Typography Interiority & Other Serious Matters vof, with its registered office in The Hague, the Netherlands.

Contact details:

Laan van Meerdervoort 397
2563 AR The Hague
The Netherlands
+31 (0)70 302 59 30
info@typograhny.nl
www.typography.nl
coc 63764113

Purchase agreement

For orders via the webshop, the sale is not concluded until seller has accepted the order. Seller reserves the right, without stating reasons, not to accept orders. If the order is not accepted, buyer is informed of this within seven days of the order; in that case, any prepayment is paid back within no more than seven days.

Prices

The prices in the webshop include all costs and taxes, but exclude dispatch costs.

Right of termination

Buyer is entitled to terminate the sale without stating reasons within seven days of receipt of the purchased item. In the event that this right is exercised, the item must be returned in the original, undamaged packaging within no more than seven days to seller. Costs of return are payable by the buyer. The purchase price paid by the buyer is paid back by the seller within no more than thirty days.

The right to termination lapses if the item has been used, is damaged or dirty, and if the item no longer has the original product and price labels attached by the manufacturer or seller.

Right of repair or replacement

Buyer is obliged to check the purchased item upon receipt. If defects become manifest, buyer may, within fourteen days of receipt of the purchased item, or within fourteen days after the defect could reasonably be discovered, submit a complaint in writing or by email to seller. In the event the complaint is justified, seller can repair or exchange the purchased item or take back the purchased item with refund of the purchase price, less a reasonable compensation if applicable due to use of the purchased item until the defect became evident.

Apart from repair, replacement or refund of (a part of) the purchase price, buyer is not entitled to compensation of any damage, however named. Liability of seller for consequential damage in particular is excluded.

All legal claims of buyer lapse after one year after the receipt of the purchased item.

Null and void clause

If a clause in these terms and conditions proves to be void, this does not affect the validity of the other clauses.

Applicable law and disputes

Transactions via the webshop of seller are governed exclusively by Dutch law. Any disputes will be settled exclusively by the court in The Hague, the Netherlands, unless mandatory legal provisions indicate a different competent court.